

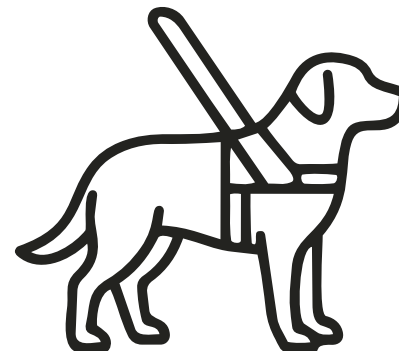


# St Mirren FC Guide Dog & Assistance Dog Information

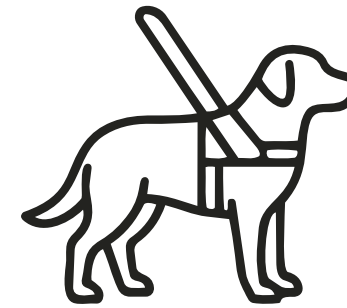
Everyone is Welcome

VI February 2026

[WWW.STMIRREN.COM](http://WWW.STMIRREN.COM)



# Welcome to St Mirren FC



Our vision for St Mirren FC is to inspire, inform and engage our community in order to empower our people to perform to the best of their ability and deliver positive outcomes for the future of the club, both on and off the pitch.

We are keen to ensure that your match day experience during your visit to our stadium is as enjoyable as possible. The following information details our support for Guide Dogs and Assistance Dogs.

**This policy has been developed in partnership with I Am Me Scotland and in consultation with SMDSA, our supporters, Jon Attenborough (Guide Dog user) and Assistance Dogs UK.**



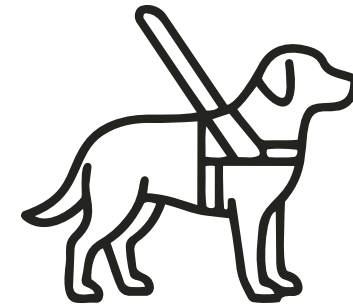
# Guide Dogs & Assistance Dogs

We look forward to welcoming you and your Guide/Assistance dog to SMiiSA and aim to make your visit as comfortable and enjoyable as possible. To allow us to ensure you and your assistance dog can be suitably accommodated, we would ask you to contact us in advance of attending, which will enable us to discuss what we can do to support you both on the day. We can also arrange a visit to the stadium, prior to the event, if you would like this and there is enough time to accommodate this. However, we recognise that there is no requirement to do so, and access will not be refused on entry if you have not called in advance.

We recognise that Guide Dogs & Assistance Dogs are highly trained to carry out a range of tasks and alerts to support a disabled person or a person with a long-term medical condition. We also understand that not every person with an assistance dog has a **visible** disability and an assistance dog can come in **different breeds, shapes and sizes**. We would therefore appreciate if you can let us know what your requirements are and how your dog can be best supported to do their job on the day. Please call us on 0141 889 2558 or email us at [info@stmirren.com](mailto:info@stmirren.com)



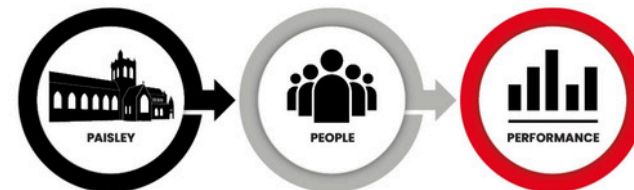
# Seating



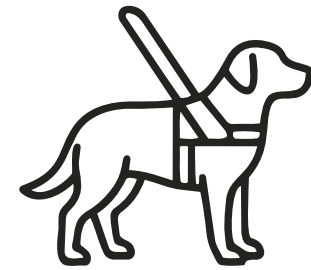
We want you and your dog to be as comfortable as possible., so if you are attending an event at SMiSA with an assistance dog you can request a ticket in the accessible wheelchair platform area or the accessibility section of the ground. These spaces offer additional room to ensure a safe and comfortable environment for both you and your assistance dog.

We will always seek to accommodate supporters with assistance dogs in a safe and appropriate area. While accessible seating areas are recommended as they provide additional space and comfort, we will consider requests for alternative seating locations on a case-by-case basis. In some cases, this may involve consultation with relevant accessibility partners or supporter groups.

Stewards are available throughout the stadium and can assist or contact the appropriate team if you require support.



# Expectations



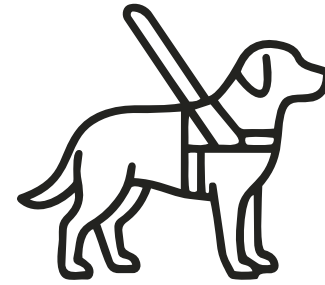
We acknowledge that assistance dogs are highly trained and normally well behaved. In exceptional circumstances, where an assistance dog's behaviour presents a genuine safety risk that cannot be reasonably managed, we may need to take appropriate action, which could include asking the individual to leave. This may include some of the following behaviours:

- lunging, constant barking, jumping up or pulling strongly on a lead (we are however aware that some assistance dogs may jump to alert their handler)
- being aggressive or displaying a fearsome temperament e.g. biting or excessive growling.
- being poorly cared for, to the extent that it constitutes a hygiene risk.
- not being toilet trained.

Please ensure that your assistance dog is always kept on a lead and under close control while inside the Stadium. If your assistance dog requires toileting, please inform a steward who will direct you to an appropriate area.



# Equality Act 2010



## Law In the UK

Disabled people have important rights under the Equality Act 2010. A disability is defined as a physical or mental impairment which has a substantial and long-term adverse effect on the ability of the individual to carry out normal day-to-day activities. It is unlawful for service providers to treat disabled people less favourably, e.g. refusing services or offering a lesser service because a disabled person has an assistance dog, other than in exceptional circumstances.

## Emotional Support Dogs

Emotional support animals are not recognised in UK law in the same way as trained assistance dogs and therefore are not permitted within the stadium.

## Allergies/Fear

We recognise that some individuals may have allergies or concerns regarding dogs. In such cases, we will work to accommodate all parties wherever reasonably possible, for example through seating arrangements, without restricting access for assistance dog users.



# Our Commitment to Accessibility

We want to ensure that we are doing everything we can to make our stadium accessible and that all visitors feel welcomed and included. If there is something you think we should or could be doing better, please let us know.

You can contact our Disability Supporters Association at SMDSA [stmirrendsa@gmail.com](mailto:stmirrendsa@gmail.com).

You can also contact our DSLO, who is available at [stuart.mccabe@stmirren.com](mailto:stuart.mccabe@stmirren.com).

Or, you can contact the club directly by calling 0141 889 2558, or emailing [info@stmirren.com](mailto:info@stmirren.com).

## For further support, you can contact:

Assistance Dogs UK - <https://www.assistancedogs.org.uk/>

Guide Dogs Scotland - <https://www.guidedogs.org.uk/guide-dogs-scotland/>

